Supplemental Material S1. Listening Survey Summer 2020.

How old are you?

- Younger than 40 years
- 40-44 years old
- 45-49 years old
- 50-54 years old
- \bigcirc 55-59 years old
- 60-64 years old
- 65-69 years old
- 70-74 years old
- 75-79 years old
- 80-84 years old
- 85-89 years old
- 90 years or older

In what state do you reside?

▼ AL ... Puerto Rico or other US Territory

What best describes your gender?

O Male

O Female

○ Gender variant/Non-conforming/Non-binary

O None of the above

O Prefer not to answer

I identify as...

Asian
Black/African
Caucasian
Hispanic/Latinx
Native American
Pacific Islander
Prefer not to answer

What is the highest level of education you have completed?

◯ Some high school	
\bigcirc High school diploma or general equivalency diploma	
○ Some college or Associate's Degree	
○ College degree or higher	
O Prefer not to answer	
How would you rate your general health?	
◯ Excellent	
◯ Good	
◯ Fair	
○ Poor	
Do you have trouble seeing even when wearing glasses or contact lenses?	
○ Yes	
\bigcirc No	

How would you rate your hearing?
CExcellent
Good
◯ Fair
○ Poor
Display This Question:
If How would you rate your hearing? != Excellent
Do you currently use hearing aids?
○ Yes
○ No
Display This Question:
If Do you currently use hearing aids? = Ves

How old were you when you first started using hearing aids?

C Less than 5 years old

- \bigcirc 5 years 20 years of age
- \bigcirc 21 years of age 40 years of age
- 41 years of age 50 years of age
- \bigcirc 51 years of age 60 years of age
- 61 years of age 70 years of age
- 71 years of age 80 years of age
- 81 years of age 90 years of age
- Older than 90 years of age

Display This Question:

If Do you currently use hearing aids? = No

Did you use hearing aids in the past and stop using them?

○ Yes

O No

Display This Question: If How would you rate your hearing? != Excellent

Do you currently use cochlear implants?

YesNo

Display This Question:

If Do you currently use cochlear implants? = Yes

How old were you when you first started using cochlear implants?

C Less than 5 years old

 \bigcirc 5 years - 20 years of age

○ 21 years of age - 40 years of age

○ 41 years of age - 50 years of age

○ 51 years of age - 60 years of age

○ 61 years of age - 70 years of age

 \bigcirc 71 years of age - 80 years of age

○ 81 years of age - 90 years of age

Older than 90 years of age

Display This Question:

If How would you rate your hearing? != Excellent

Do you use any other type of amplification device?

○ Yes

🔿 No

Display This Question:

If Do you use any other type of amplification device? = Yes

Please list the other amplification device(s) that you use.

The next questions are about how you communicate when running errands, socializing, and working.

If you use hearing devices (hearing aids, cochlear implants, or another amplification device) most of the time, please indicate your listening ability when you are using your device(s).

Describe how often you ran errands or went to appointments outside of your home **before COVID-19**.

○ Very often (every day or almost every day)

- Sometimes (3-5 days/week)
- Seldom (1-2 days/week)
- O Never or almost never

Describe how often you **currently** run errands or go to appointments outside of your home.

○ Very often (every day or almost every day)

- Sometimes (3-5 days/week)
- Seldom (1-2 days/week)
- O Never or almost never

Display This Question:

If Describe how often you currently run errands or go to appointments outside of your home. != Never or almost never

When you are running errands or at an appointment outside of your home, how well are you able to understand what someone is saying in the following situations?

	l usually have a lot of difficulty understanding 1	2	l usually have some difficulty understanding 3	4	l usually can understand everything or almost everything 5	l don't know/Not applicable
In a quiet place when I can see the other person's face completely	0	0	0	0	0	0
In a quiet place when the other person is wearing a face mask	0	0	\bigcirc	0	0	\bigcirc
In a noisy place when I can see the other person's face completely	0	0	0	0	0	0
In a noisy place when the other person is wearing a face mask	0	0	0	0	0	0
Click to write Statement 5	0	0	\bigcirc	0	\bigcirc	\bigcirc

Display This Question:

If Describe how often you currently run errands or go to appointments outside of your home. != Never or almost never

When you are running errands or at an appointment outside of your home, how much do you need to concentrate to understand what someone is saying in the following situations?

	I need to concentrate very little 1	2	I need some concentration 3	4	I need to concentrate a lot 5	Don't know/Not applicable
In a quiet place when I can see the other person's face completely	0	0	\bigcirc	0	\bigcirc	0
In a quiet place when the other person is wearing a face mask	0	0	\bigcirc	0	\bigcirc	\bigcirc
In a noisy place when I can see the other person's face completely	0	0	\bigcirc	0	\bigcirc	0
In a noisy place when the other person is wearing a face mask	0	0	\bigcirc	0	\bigcirc	\bigcirc

Do you currently leave your home to go to work?

◯ Yes

○ No

Display This Question:

If Do you currently leave your home to go to work? = Yes

When you are working outside of your home, how well you are able to understand what someone is saying in the following situations?

	I usually have a lot of difficulty understanding 1	2	l usually have some difficulty understanding 3	4	l usually understand everything or almost everything 5	l don't know/Not applicable
In a quiet place when I can see the other person's face completely	0	0	0	0	0	0
In a quiet place when the other person is wearing a face mask	0	0	0	0	\bigcirc	\bigcirc
In a noisy place when I can see the other person's face completely	0	0	\bigcirc	0	\bigcirc	\bigcirc
In a noisy place when the other person is wearing a face mask	0	0	\bigcirc	0	0	\bigcirc

Display This Question:

If Do you currently leave your home to go to work? = Yes

When you are working outside of your home, how much do you need to concentrate to understand what someone is saying in the following situations?

	I need to concentrate very little 1	2	I need some concentration 3	4	l need to concentrate a lot 5	l don't know/Not applicable
In a quiet place when I can see the other person's face completely	0	0	0	0	0	0
In a quiet place when the other person is wearing a face mask	0	0	0	0	\bigcirc	0
In a noisy place when I can see the other person's face completely	0	0	\bigcirc	0	\bigcirc	\bigcirc
In a noisy place when the other person is wearing a face mask	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Describe how often you socialized face-to-face with friends before COVID-19.

○ Very often (every day or almost every day)

- Sometimes (3-5 days/week)
- Seldom (1-2 days/week)
- O Never or almost never

Describe how often you **currently** socialize face-to-face with friends.

○ Very often (every day or almost every day)

- Sometimes (3-5 days/week)
- Seldom (1-2 days/week)
- Never or almost never

Display This Question:

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When you are socializing face-to-face, how well you are able to understand what someone is saying in the following situations?

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In a quiet place when I can see the other person's face completely	0	0	0	0	0	0
In a quiet place when the other person is wearing a face mask	0	0	\bigcirc	0	\bigcirc	\bigcirc
In a noisy place when I can see the other person's face completely	0	0	0	0	\bigcirc	0
In a noisy place when the other person is wearing a face mask	0	0	\bigcirc	0	\bigcirc	\bigcirc

Display This Question:

If Describe how often you currently socialize face-to-face with friends. != Never or almost never

When you are socializing face-to-face, how much do you need to concentrate to understand what someone is saying in the following situations?

	I need to concentrate very little 1	2	I need some concentration 3	4	I need to concentrate a lot 5	l don't know/Not applicable
In a quiet place when I can see the other person's face completely	0	0	0	0	\bigcirc	0
In a quiet place when the other person is wearing a face mask	0	0	\bigcirc	0	\bigcirc	0
In a noisy place when I can see the other person's face completely	0	0	\bigcirc	0	\bigcirc	\bigcirc
In a noisy place when the other person is wearing a face mask	0	0	\bigcirc	0	\bigcirc	0

Do you currently use video calling/video conferencing (e.g., Zoom, Skype, Facetime) for work?

O No

Display This Question:	
If Do you currently use video calling/video conferencing (e.g., Zoom, Skype, Facetim Yes	e) for work? =

When you are using video calling or video conferencing for work, how well you are able to understand what someone is saying when there are no technological problems?

	l usually have a lot of difficulty understanding 1	2	l usually have some difficulty understanding 3	4	l usually can understand everything or almost everything 5	l don't know/Not applicable
In a quiet room	0	\bigcirc	0	\bigcirc	\bigcirc	0
In a noisy room	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Display This Question:

If Do you currently use video calling/video conferencing (e.g., Zoom, Skype, Facetime) for work? =

When you are using video calling or video conferencing for work, how much do you need to concentrate to understand what someone when there are no technological problems?

	I need to concentrate vey little 1	2	I need some concentration 3	4	I need to concentrate a lot 5	l don't know/Not applicable
In a quiet room	0	\bigcirc	0	\bigcirc	0	\bigcirc
In a noisy room	0	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc
	1					

Do you currently use video calling/video conferencing (e.g., Zoom, Skype, Facetime) **for socializing**?

◯ Yes

O No

Display This Question:

If Do you currently use video calling/video conferencing (e.g., Zoom, Skype, Facetime) for socializing? = Yes

When you are using video calling or video conferencing for socializing, how well you are able to understand what someone is saying when there are no technological problems?

	l usually have a lot of difficulty understanding 1	2	l usually have some difficulty understanding 3	4	l usually can understand everything or almost everything 5	l don't know/Not applicable
In a quiet room	0	\bigcirc	0	\bigcirc	\bigcirc	0
In a noisy room	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

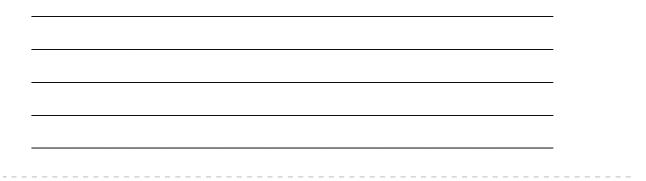
Display This Question:

If Do you currently use video calling/video conferencing (e.g., Zoom, Skype, Facetime) for socializing? = Yes

When you are using video calling or video conferencing for socializing, how much do you need to concentrate to understand what someone is saying when there are no technological problems?

	I need to concentrate very little 1	2	I need some concentration 3	4	l need to concentrate a lot 5	l don't know/Not applicable
In a quiet room	0	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc
In a noisy room	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Are there any strategies that you find especially helpful when talking to someone who is wearing a face mask? If so, please list them below.



Are there any strategies that you find especially helpful when you are listening on a video call or video conference? If so, please list them below.

Supplemental material, Helfer et al., "Listening in 2020: A Survey of Adults' Experiences With Pandemic-Related Disruptions," AJA https://doi.org/10.1044/2021_AJA-21-00021
Have you had a diagnosis of Covid-19 from a doctor?
◯ Yes
○ No
Display This Question: If Have you had a diagnosis of Covid-19 from a doctor? = Yes
Have you noticed a change in your hearing since contracting Covid-19?
◯ Yes
○ No
Display This Question: If Have you noticed a change in your hearing since contracting Covid-19? = Yes
Please explain how your hearing has changed since your Covid-19 diagnosis.