Supplemental Material S1. Telislife Questionnaire

This questionnaire will evaluate your phone experience with your cochlear implant system. It contains 20 short items for which we ask you to evaluate how much the described situation is difficult or on the contrary how much easy it is for you. If you have the feeling that the described situation does not match your experience, you can								
chose the NA (not applicable) case.								
1	On the phone, how difficult is it to differentiate between a woman's voice and a child's	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	voice (< 6y)?							
2	On the phone, how easy is it to differentiate between a woman's voice and a man's	Extremely easy	Very easy	Moderately easy	Slightly easy	Not easy at all	NA	
	voice?							
2								
3	On the phone, how difficult is it to recognize the voice of a	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	family member?							
4	On the phone, how difficult is it to recognize the voice of the	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	person who is calling?							
5	On the phone, how difficult is it to have a conversation in a quiet environment?	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	4							
6	On the phone, how difficult is it to have a conversation when in a noisy environment?	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	a noisy environment:							
7	On the phone, how difficult is it					NI - 4		
	to have a conversation when other people are speaking around you?	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	around you:							
8	On the phone, how difficult is it to understand a member of your family?	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
9	On the phone, how difficult is it to understand someone that you do not know or know only very little?	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA	
	very nene.							

10	On the phone, how difficult is it to understand someone when you do not know the topic of the conversation?	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
11	On the phone, how difficult is it to understand someone when you know in advance the topic	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA NA
10	of the discussion?						
12	When receiving an incoming call, if you use only a sound alarm, how easy is it to hear it?	Extremely easy	Very easy	Moderately easy	Slightly easy	Not easy at all	NA
12							
13	When listening to your received messages, how difficult is it to understand a message left by a relative / someone from your	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
	family?						
14	When listening to your received messages, how difficult is it to understand a message left by someone that you do not know	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
	or know only very little?						
15	When listening to your received messages, how easy is it to recognize the person who left	Extremely easy	Very easy	Moderately easy	Slightly easy	Not easy at all	NA
	you the message?						
16	When calling a relative / someone from your family, how difficult is it for him/her to	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
	understand you?						
17	When calling someone that you do not know or only very little, how difficult is it for him/her	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
	to understand you?						
18	When calling someone, how easy is it for you to make them perceive the mood you are into	Extremely easy	Very easy	Moderately easy	Slightly easy	Not easy at all	NA
4.0	(angry, sad, happy, etc.)?						
19	When someone is calling you, how difficult is it for you to understand the mood he/she is	Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
	into (angry, sad, happy, etc.)?						
20	In general, how satisfied are you with your phone experience using your cochlear	Extremely satisfied	Very satisfied	Moderately satisfied	Slightly satisfied	Not satisfied at all	NA
	implant?						

Telislife Questionnaire: Scoring

The total score obtained to the Telislife questionnaire will be between 20 and 100 points. Each response corresponds to a numeric value:

Extremely difficult	Very difficult	Moderately difficult	Slightly difficult	Not difficult at all	NA
1	2	3	4	5	0

Report 20 values obtained for 20 questions of the questionnaire below:

Number of the question	Score	Number of the question	Score				
Question 1		Question 11					
Question 2 (reversed : 6 - resp = score)		Question 12 (reversed : 6 - resp = score)					
Question 3		Question 13					
Question 4		Question 14					
Question 5		Question 15 (reversed : 6 - resp = score)					
Question 6		Question 16					
Question 7		Question 17					
Question 8		Question 18 (reversed : 6 - resp = score)					
Question 9		Question 19					
Question 10		Question 20 (reversed : 6 - resp = score)					
Total Score	= Sı	= Sum of questions scores (1-20)					

The questionnaire was separated in four subdomains:

- Speech recognition favorable situations (questions 5, 8, 11, 13, 19)
- Speech recognition complex situations (questions 6, 7, 9, 10, 14)
- Voice perception (questions 1, 2, 3, 4, 15)
- Vocal production (question 16, 17, 18)

Questions 12 and 20 refer to general satisfaction and are not included in the subdomains.