

Supplemental Material S2. Survey investigating caregivers' reasons for follow-up default.

Participant number:

Relationship to the child:

Caregiver Survey Survey investigating caregivers' reasons for follow-up default

Section A: For all participants:				
Questions	N/A (0)	Yes (1)	Unsure (2)	No (3)
<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>				
1. Was your child's hearing screened at or shortly after birth?				
2. Your child's hearing was screened at his/ her school with your informed consent. Did you receive information explaining the hearing screening?				
3. Are you aware of the results of your child's hearing screening at his/her school?				
4. Do you have any concerns about your child's hearing?				
5. Do you have any concerns about your child's speech and language development?				
6. Are you aware of the negative impact hearing loss can have on a child's development?				
7. It was recommended that you bring your child for a follow-up appointment at the clinic/hospital. Are you aware of this?				

Section B: If the caregiver received the date and time of the follow-up appointment at the hospital (answered YES in Section A, Q. 7):			
Questions	Yes (1)	Unsure (2)	No (3)
<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>			
8. Did you know the reason for your child's appointment at the clinic/hospital?			
9. Would you be interested in bringing your child for a follow-up retest?			
<i>The following questions requires your own answer:</i>			
10. If NO in Q. 9, why not?	-prompts: costs involved, not necessary		
11. How did you receive information about the appointment at the clinic/hospital?	-prompts: written feedback (letter), phonecall, whatsapp, teacher informed me, health professional (audiologist) informed me		

12. What are the reasons why you did not attend your child's appointment at the clinic/hospital?	-prompt question: What challenges did you experience?
13. In your opinion, how do you think services for ears and hearing can be made easier for people in the community?	-prompt question: Any other comments you would like to make that may help the development of future hearing screening programs in your community?

Section C: If the caregiver did not receive the date and time of the follow-up appointment at the hospital (answered NO or UNSURE in Section A, Q. 7):			
Questions	Yes (1)	Unsure (2)	No (3)
<i>The first set of questions require you to answer with either a yes / unsure / no answer:</i>			
8. Would you be interested in bringing your child for a follow-up retest?			
<i>The following questions requires your own answer:</i>			
9. If NO in Q. 8, why not?	-prompts: costs involved, not necessary		
10. In your opinion, how do you think services for ears and hearing can be made easier for people in the community?	-prompt question: Any other comments you would like to make that may help the development of future hearing screening programs in your community?		