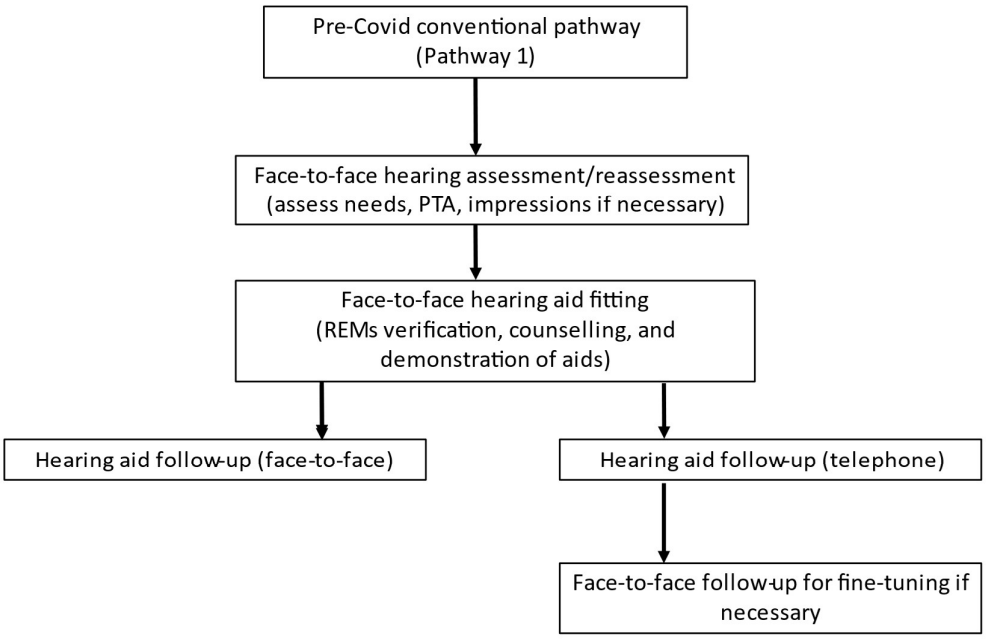Supplemental Material S1. Overview of hearing aid pathway pre-COVID at UHP.