

Supplemental Table S4. Role play scenarios.

1	The support worker wants to know what the client would like to eat for breakfast. The client takes little initiative. Finally the client answers: I would like chocolate. However, they have just run out of chocolate.
2	The client needs to learn how to get dressed. The client is not familiar with the order in which to put on clothes.
3	The support worker discusses with the client what they will do on Saturday. They go over the day schedule. The client needs clarity, repetition, and short messages.
4	The support worker shows the client how to make tea.
5	The client requests to read a book. The support worker wants to know what kind of book the client would like.
6	The client has been home during the weekend. The support worker asks how the weekend has been.
7	The client and support worker are making vegetable soup. The client needs extensive guidance to perform the separate steps.
8	The client would like to watch a television program, but cannot name it. The support worker tries to find out which television program the client is talking about.
9	The support worker explains to the client what he/she still has to do before going to bed. Washing, brushing teeth, combing hair, ...
10	The client is feeling sad because his/her friend is ill. The friend has cancer. The support worker tries to talk about this with the client.